

NOTICE

By Nakuru Nursing Home
Updated January 6, 2021

Discrimination is Against the Law

Nakuru Nursing Home complies with applicable National and International civil rights laws and does not discriminate on the basis of race, color, creed, religion, gender, marital status, sexual orientation, gender identity or expression, veteran's status, status with regard to public assistance, national origin, disability, or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities.

Nakuru Nursing Home:

Provides free aids and services to people with disabilities to communicate effectively such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please contact the Office of Patient Experience. If you believe that Nakuru Nursing Home has failed to provide these services or discriminated in another way on the basis of race, color, creed, religion, gender, marital status, sexual orientation, gender identity or expression, veteran's status, status with regard to public assistance, national origin, disability, or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, you can file a grievance with: Office of Patient Experience.

You can file a grievance in person or by mail. If you need help filing a grievance, Nakuru Nursing Home Office of Patient Experience is available to help you.

Contact information

If you have a question or concern regarding the above, please contact Nakuru Nursing Home's Patient Experience Officer using the contact information below:

Patient Experience Officer,
Nakuru Nursing Home,
P.O. Box 1769 – 20100,
Nakuru.
nnhsupport@nnh.co.ke.

